

General terms and conditions

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The present General Terms and Conditions are those of Balázs Siller E.V. are valid for goods available and available for purchase at www.sillerbabyandchild.com (hereinafter referred to as the Web Store).

Technical information required to use the Web Store, which is not included in these Terms and Conditions, is provided by other information available on the Website.

The contract concluded through the Webshop is not considered as written, it is written by Siller Balázs E.V. it will not be filed, so it will not be accessible and viewable afterwards.

Balázs Siller E.V. does not submit to the provisions of any code of conduct.

By using the Web Store or by registering, you agree to be bound by the terms of these Terms and Conditions, and acknowledge and agree to the following:

1. Identity of the contracting partner

The contract is concluded with Balázs Siller E.V.

Name: Balázs Siller E.V.
Headquarters: 2220 Vecsés, Küküllői u. 97th
Registration number: 52848324
Tax number: 69204654-1-33
Account number: 10701276-69145434-51100005
IBAN: HU29 10701276 69145434 51100005
Phone number: 06-20-5763937 (available at standard rate)

The conclusion of the contract

2. The conclusion of the contract

The contract can only be concluded in the Hungarian language.

Click on the product name or image to see details of the product or service you are ordering, its price, and the shipping charges, duration and conditions. Click on the "add to cart" label to place the product in your virtual cart.

If you have completed the online ordering process by entering the information requested there and clicking on "Pay by Paypal" or by credit card or "Pay" button, you will place an order, which will be an offer.

Binding of offer, confirmation, conclusion of contract

3. Binding of offer, confirmation, conclusion of contract

After you place your order, we will send you an automatic confirmation of your offer within 48 hours, confirming that Balázs Siller E.V. has received the order you sent. The automatic email also contains the details of your order (acknowledgment of receipt). This acknowledgment of receipt does not constitute an acceptance of your order, but merely informs you that your order has been received by Balázs Siller E.V.

Balázs Siller E.V. will accept your offer via a separate acceptance email. The contract is the offer of Siller Balázs E.V. will be generated upon receipt of a separate email confirming your acceptance of the order and not upon receipt of your order confirmation email within 48 hours.

You will not be bound by the offer if you do not receive a confirmation email from Balázs Siller E.V. regarding the order you have sent without delay (within 48 hours).

If you notice an error in the information provided in the confirmation email, you must report it to Balázs Siller E.V. within 1 day. to avoid unwanted orders.

The order is a contract concluded electronically, pursuant to Act V of 2013 on the Civil Code, Act CVIII of 2001 on Certain Issues of Electronic Commerce Services and Information Society Services. the provisions of law. The contract is subject to Government Decree 45/2014 (II.26.) On the detailed rules of consumer-business contracts and takes into account the provisions of Directive 2011/83 / EU of the European Parliament and of the Council on consumer rights.

Storing the text of the contract

4. Storing the text of the contract

The details of the order are provided by Balázs Siller E.V. store. If you would like to receive it in print, you can print the "Order Confirmation". This will appear on your screen after you place your order. After you have provided Artimbocca Kft. With your email address, Siller Balázs E.V. will send you all relevant details of your order via email, which you can also print.

Right of withdrawal

5. Right of withdrawal

The provisions of this clause apply only to natural persons acting outside their trade, profession or business, who purchase, order, receive, use, use or receive commercial communications for the goods ("the Consumer").

The consumer is entitled to a contract for the sale of the product

- a. the product,
- b. in the case of sale of more than one product, if each product is supplied at a different time, to the last product supplied,
- (c) in the case of a product consisting of several lots or pieces, the last lot or piece supplied,
- d. If the product is to be delivered on a regular basis within a specified period, the first service,

within fourteen days from the date of receipt by the Consumer or a third party other than the carrier indicated by him (hereinafter collectively the "Withdrawal Period") without giving any reason.

The consumer shall have the right to withdraw from the contract between the date of conclusion of the contract and the date of receipt of the product.

If you wish to exercise your right of withdrawal, you must send your express statement of intention (via post, fax or electronic mail) to the Artimbocca Kft.

The Consumer shall bear the burden of proving that he has exercised his right of withdrawal in accordance with the provisions set out in point 5. Failure by the Consumer to submit, within the specified time, a statement of withdrawal, which can be verified beyond reasonable doubt, shall constitute a failure by the Consumer to fulfill the conditions for exercising the right of withdrawal, and his contract shall remain in force.

In the event of a written cancellation, it shall be deemed to have been validated by the deadline if the Consumer sends its statement to Artimbocca Kft.

Artimbocca Kft. Will take into account the date of posting, the date of posting, or the time of sending the e-mail or fax in case of notification by e-mail or fax. You must mail the Consumer's letter by registered mail to verify the date of dispatch in a credible manner.

Consumers will exercise their right of withdrawal within the deadline if they submit their withdrawal statements before the expiry of the Withdrawal Period in accordance with Balázs Siller E.V. for.

In the event of a consumer's cancellation, he must return the ordered product to the address indicated below without undue delay, but no later than 14 days from the date of notification of his cancellation. The deadline is deemed to be met if the Consumer sends (delivers the product or delivers it to the courier ordered by him) before the 14-day deadline has expired.

If the Consumer orders more than one product or service, he may cancel any or all of the contracts for that product or service.

The product is a product of Balázs Siller E.V. The cost of returning your e-mail to your address is borne by the Consumer. Balázs Siller E.V. is unable to pick up the parcel returned by cash on delivery. Apart from the cost of returning the Product, the Consumer shall not bear any other costs in connection with the cancellation.

If the Consumer rescinds the contract, immediately, but no later than 14 days after the receipt of the consumer's notice of cancellation, Balázs Siller E.V. shall reimburse any consideration paid by the Consumer, including the cost of transportation (paid for), except for the additional costs incurred by the Consumer as a result of Balázs Siller E.V. has chosen a transport mode other than the cheapest available.

Balázs Siller E.V. shall be entitled to withhold the refund until the product is returned or the Consumer has credibly verified that it has been returned: of the two, Balázs Siller E.V. takes into account the earlier date.

The refund shall be made using the same method of payment as used for the original transaction at the time of the refund, unless Balear E.V. the consumer will not be charged any additional costs as a result of the application of this refund method.

The consumer shall only be liable for any depreciation in the product which has occurred as a result of use in excess of what is necessary to determine the nature, characteristics and functioning of the product.

The consumer does not have the right of withdrawal

5.1. The consumer does not have the right of withdrawal

- in the case of a non-prefabricated product which has been produced by the order of the Consumer or at the express request of the Consumer by Balázs Siller E.V. or in the case of a product which is clearly personalized to the Consumer,
- for sealed products which cannot be returned after opening for health or hygiene reasons (eg cosmetic products)
- the sale or purchase of sealed audio and video recordings and computer software in cases where, after delivery, the consumer has opened the packaging,
- in respect of a product or service whose price or fee is the money market according to Balázs Siller E.V. depends on fluctuations that cannot be controlled by.

Consumers must enclose the delivery note with the goods to be returned and the reason for the return. Failure to state the reason for the return shall not result in the loss of your right of withdrawal. In this case, please use the return sticker supplied with the product, or return the package to the following address if you do not have a sticker:

Balázs Siller E.V.
2220 Vecsés, Küküllői u. 97th

Documents that you and Balázs Siller E.V. can be found along with the consignment note next to the shipment.

If you have any questions regarding the right of withdrawal, please contact Siller Balázs E.V. Support.

Email: balazs.siller@gmail.com

Tel: 06 20-5763937

* (callable at standard rate)

Reservation of Ownership

10. Reservation of Ownership

Until the purchase price is paid in full, the goods are sold by Balázs Siller E.V. owns. If, however, the product is in your possession for any reason before the full payment of the purchase price, Balázs Siller E.V. in respect of any damage for which no one is liable.

Payment, due, late payment

11. Payment, due, late payment

Payment of the goods can be made at your choice by bank transfer, credit card (online payment) or cash on delivery. Balázs Siller E.V. reserves the right, in certain cases, to exclude or exclude certain forms of payment; request a reference in advance.

In the case of prepayment, transfer the amount due to the following account number:

Balázs Siller E.V.,

Account number: 10701276-69145434-51100005,

Please include your order number and, if you have a customer number, your customer number in the bulletin box!

Contact

12. Contact

We are available 365 days a year, 24 hours a day.

If you have any questions or complaints, please email the following contact: balazs.siller@gmail.com

Balázs Siller E.V. contact information for telephone support:

Tel: 06-205763937

* (callable at standard rate)

Opening Hours of Telephone Support:

Mon-Fri 8:00 am - 6:00 pm

Sat 8:00 am - 4:00 pm

Return Address: Balázs Siller E.V. 2220 Vecsés, Küküllői u. 97th

Enforcement Options

13. Enforcement Options

13.1. Panaszügyintézés

You are on the product or Siller Balázs E.V. you may submit your consumer complaints regarding your business to the contact details in section 12.

Balázs Siller E.V. the oral complaint shall be promptly remedied, if possible. If there is no immediate remedy for the oral complaint, due to the nature of the complaint, or if you disagree with the handling of the complaint, then Balázs Siller E.V. he shall keep a record of the complaint, which he shall keep for five years, together with a substantive reply to the complaint.

Balázs Siller E.V. hand over a copy of the minutes to you personally in the case of a personal complaint (on the premises) or, if this is not possible, follow the rules for a written complaint detailed below.

Balázs Siller E.V. in the case of a verbal complaint made by telephone or other electronic communications service, a copy of the minutes shall be sent to you at the same time as the substantive reply.

In all other cases, Balázs Siller E.V. act in accordance with the rules governing the written complaint.

The complaint recorded on the telephone or other means of communication was reported by Balázs Siller E.V. will provide you with a unique identifier, which will simplify the process of retrieving your complaint.

Balázs Siller E.V. it will respond to the written complaint within 30 days. Pursuant to this contract, the measure means posting.

If the complaint is rejected, Balázs Siller E.V. it will inform you of the reason for the rejection.

Other Enforcement Options

13.2. Other Enforcement Options

If Siller Balázs E.V. any dispute between you and you may not be resolved during your negotiations with Balázs Siller E.V.

- Complaint to consumer authority,
- Initiate conciliation proceedings

Pest County and Érd County Chamber of Commerce and Industry

by the Arbitration Board

(Pest County Conciliation Board)

1119 Budapest, Etele út 59-61. II. em. 240th

Customer reception hours: Tuesday to Thursday: 9am - 2pm

Telephone / Fax: (+ 36-1) 269-0703

Email address: pmbekelteto@pmkik.hu

Mailing address:

Pest County Conciliation Board

1364 Budapest, Pf.:81

For the purposes of the Arbitration Board Rules, a non-governmental organization, church, condominium, housing association, micro, small and medium-sized enterprise that purchases, orders, receives, uses, uses, or communicates commercially with the goods, addressed.

Unilateral amendment of the Terms of Service

15. Unilateral amendment of the Terms of Service

Balázs Siller E.V. shall be entitled to unilaterally modify these Terms of Service at any time. The amended provisions shall apply to orders placed after it enters into force.

Balázs Siller E.V. reserves the right, at any time, to make any changes or repairs to the Web Store without prior notice and to transfer the Web Store to another domain name.

Effective date of these Terms of Service: 01.06.2019.

Refund

Refund

The money back guarantee will last 30 days, if 30 days have passed since your purchase, unfortunately we will not be able to refund your money after that.

You must return the product to us for a refund, in the same condition as it was received. We are unable to refund the price of a used product. Return the product in its original packaging.

Please return the goods to be returned to:

Balázs Siller
2220 Vecsés, Küküllői u. 97th

We are unable to refund your gift card.

We will send you an email notification when the returned product arrives. Once we have confirmed the eligibility for a refund, that is, the product is in new and undamaged condition, we will credit the amount.

Promotional items

Only full-priced products are eligible for a refund, unfortunately we are not able to get a refund on promotional items.

Product received as a gift

If you received our product as a gift and would like to be replaced, return the product to our address and we will give you a gift voucher based on the value of the product.

Transport

To return the product, please send it to: Balázs Siller e.v., Küküllői utca 97, Vecsés, 2220, Hungary

You are responsible for paying your own shipping costs for returning the product. Shipping costs are non-refundable.